



## *Community Agents*

*Helping older people in Wrexham  
achieve a better quality of life!*

**Community Agents** are an innovative response to a recognised need that many people living in our communities are unable to connect with key services that help and maintain well-being and support their quality of life.



# Community Agents

**Community Agents work with the over 60s in Wrexham, providing easy access to a wide range of information that will enable them to make informed choices about their present and future needs.**

The aim is to help older people feel more independent, secure, and cared for, and to have a better quality of life.

Community Agents will support people living in areas of Wrexham, bridging the gap between the local community and the statutory or voluntary organisations and are able to offer help or support.

The scheme works because Agents live close to/ in the communities in which they work. Consequently, they know the villages and their people well.

Agents provide an overview of services available in the county and offer help to access them. They help in myriads of other ways too - thus winning the trust of those they help and enabling particularly older people to stay independent for longer.



## *What does it do?*

**Are you looking for free, confidential information and advice on local services?**

**Not sure who to turn to?**

**Do you live in Wrexham?**

*Just contact one of our Community Agents and they can help you with the following:*

- Provide face to face information and support
- Primarily support older people but also anyone who may benefit
- Help you make informed choices
- Offer a facilitated signposting service and put people in direct contact with the appropriate agency
- Help individuals make informed choices about their future needs
- Identify unmet need in their communities
- Support older people who live within the designated areas of Wrexham
- Be recruited locally and receive ongoing training/ support
- Be supported by their Local Community Council



## Who it is for?

Older people (aged over 60 years) in parts of the Wrexham County who need advice about services to help them to improve their quality of life.

## What it costs:

The service is **FREE** of charge.

## How to access or apply for it:

Community Agents have mobile phone numbers if you wish to contact them directly, if the Agent is unavailable please leave a message and they will contact you as soon as possible.

**The service is currently available in Glyn-Traian – covering Pontfadog, Dolywern, Llwynmawr, Castle Mill, Bronygarth.**

**Tel: 07931 991356**

**email: [CommunityAgentGT@glyntraian.org.uk](mailto:CommunityAgentGT@glyntraian.org.uk)**

